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Communication Updates

Kettering University Coronavirus 2019 Pandemic Documents

3-17-2020

March 17, 2020: Covid-19 Update

Kettering University

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Part of the [Immunology and Infectious Disease Commons](#)

CAMPUS ANNOUNCEMENT



The previous email was sent out with the wrong email address. Please direct questions to covid-19@kettering.edu. We apologize for the inconvenience this may have caused.

COVID-19 Update

March 17, 2020

We continue to monitor official CDC and Public Health recommendations as well as local/state/federal government policies that impact our Kettering Community.

Today's updates:

- There are no identified cases of COVID-19 at the University nor in Genesee County at this time.
- Kettering Dining Services is open to students (whether resident in Thompson Hall or off-campus), staff, and faculty but on a full-service, take-out only basis and not to the public.
- All seating and activity areas of BJ's are open, but the food service in BJ's is closed.
- The University Library remains open to students, staff, and faculty, but is closed to the public.
- Everyone is encouraged to practice safe social distancing especially while in community spaces such as the library.
- Gatherings of 10 or more persons are strongly discouraged.
- We understand the delay in the start of Spring Term to April 13 impacts planning and travel and that you may have questions on how this impacts the end date for the term. The University has made it a priority to address promptly and will announce a decision as soon as possible.
- Questions about the University's response to COVID-19 that are not covered by materials on this website now may be sent directly to covid-19@kettering.edu.
- The University's Auxiliary Services and Custodial/Grounds team are diligently working around the clock to ensure the safety of those on campus by regularly sanitizing and disinfecting all common areas.
- Kettering University and Hurley Medical Center are partnering on opening a COVID-19 drive-through testing center at Kettering University's Atwood Stadium; more details will be released soon.

Virtualization Support for University Software and Specialized Laboratories

Over the past several years, Kettering has made significant investments in software, hardware, networks and Kettering Global. Together these support ubiquitous computing and virtual course delivery across the University, and are now also available to support remote learning and remote work.

A 60 second introductory video explaining how to access many of these resources may be found at: <https://www.youtube.com/watch?v=qs9BI AeGp-o&feature=youtu.be> and a list of Kettering software available from anywhere in the world may be found at: <https://my.kettering.edu/page/employees-working-remotely>.

The Kettering Virtual Private Network (VPN)

The Kettering VPN allows remote access to Kettering network drives, Banner Administrative Tools, and Evisions products such as Argos, Intellicheck, and FormFusion. VPN can be used to connect from offsite to your work machine, or simply access enterprise resources. If you have all of the software you need to do your work installed on your computer, VPN is the better choice.

[Learn more](#) about VPN.

KUCloud

If the software you need to do your work is NOT installed on your computer, KUCloud is the best choice. KUCloud is a virtualized computing cluster and supercomputer that is accessed using a virtual desktop app you run on the device of your choice. When you use KUCloud, the software runs on the cluster, not on your machine. Only a remote desktop app runs on your device, so you can use the software on KUCloud from any device that supports the app - and many kinds of machines and tablets do. Want to run advanced CAD software on an iPad? You can with KUCloud.

In addition, in support of this period of virtual course delivery, a number of specialized campus computer labs (like the GL Computing lab in the AB) have also been temporarily converted to virtual desktops using the capabilities of KUCloud. This means you can use these computers remotely, just like you were in the lab.

[Learn more](#) about which labs are available and how to access them through KUCloud.

Resources for Telecommuting and Remote Work

Information on technology resources, services, and equipment to enable the success of Kettering University's distributed workforce and learning community may be found on Bulldog Central's [Employees Working Remotely](#) web page or this [help sheet](#).

If you need IT support for an issue related to telecommuting or remote work, please contact the technology Help Desk with any questions or for assistance with using remote technology at (810) 237-8324 or helpdesk@kettering.edu.